

# Gas AMR

Daily Gas data with our Automated Meter Reading ( Logger) service



## 1. Key information we need from you

We'll send you an onboarding form to complete and confirm the details, including: Meter Point Reference Number (MPRN), Meter number, make & model, correction factor, location of meters, is a Pulsed Output available?

## 2. Generating a quote and contract for your project

Your account manager will provide a quote. Once you've accepted, we'll then generate a contract in 10 working days for you to sign. Once we receive the signed copy, we'll pass you over to our project delivery team to begin scheduling.

## 3. We'll manage your project, including Meter Point Utilisations (MPU)

Your project co-ordinator will be in touch to discuss your project. We'll communicate with you throughout and are available to answer questions.

When we're connecting a logger to a meter we don't own, we'll also include MPU work, which is noted in your original quote and any associated costs will be passed on to you. If you have a corrected gas meter (MPU2) or other devices already connected to the meter (MPU3) then we'll liaise with the meter owner to organise the install of electrical safety barrier relays or pulse splitters as required.

## 4. Scheduling site visits

Your timescales can vary depending on several factors such as awaiting permissions, engineer availability and any restrictions on when we can attend sites. Once the project is complete, we'll generate an invoice accordingly.



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## 5. We'll start data collection

Once your loggers are installed, we'll connect to the loggers and begin data collection immediately. Your project will then pass across to our billing team to invoice you accordingly.



## 6. View your data for insights with Stark ID

As a Stark customer you'll automatically receive free access to our industry leading energy data analytics platform, Stark ID, so you can start analysing your consumption. We'll make all the necessary checks and then provide you with details of how to log on, plus access to our helpful online tutorials.



## 7. We'll maintain you loggers

We'll maintain your loggers for the duration of the contract period. Occasionally we may ask you for a meter read, or check the logger is still connected.



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 [www.stark.co.uk](http://www.stark.co.uk)