

# Gas MAM

Our Gas Metering Asset Management service



## 1. Key information we need from you

To ensure a safe meter connection your Supplier needs to provide you with the Confirmation Reference Numbers (CRNs) of each Meter Point Reference (MPRN). Or they can complete our template.



## 2. Nomination billed through Supplier standing charges

You will need to email your Supplier with a signed Nomination Letter copying in your account manager, to notify them that you are nominating us as your Gas MAM. Your account manager can provide email wording and nomination letter templates.



## 3. Pre-installation works for meter adoption, rotary surveys

We'll contact the old MAM to ask to adopt the meters, we'd much rather do this than create unnecessary waste if the meters are in working order. Unfortunately, If they don't respond, we have no option but to plan your meter exchange project. We'll also start planing for the mandatory surveys for any rotary meters in your project.

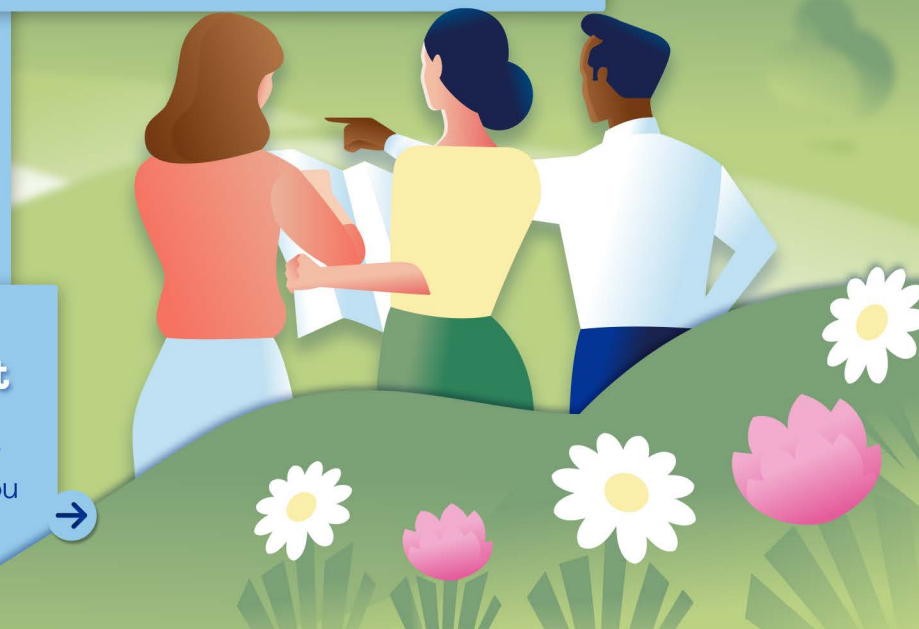


## 4. Changing Supplier?

To avoid disruption to your meter installation and data, please let us know when you change suppliers. It's typical that Gas MAM appointments are not transferred across when you change suppliers. Your account manager can support you on what needs to happen to maintain your appointment with us. So, keep us informed as soon you know.

## 5. We'll manage your project

Your project co-ordinator will be in touch to discuss your project. We'll update you at every step and are available to answer questions you may have.



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## 6. Scheduling site visits to activate meters

We'll book a convenient time in advance. Your timescales can vary depending on several factors such as awaiting design work for rotary meters, medium pressure supplies, engineer availability and any restrictions in place for accessing your sites. We'll confirm when works are complete.



## 7. We'll start data collection

Once your new meter is installed, we'll then install a data logger or connect to an integrated one, depending what meter type we've used. We can connect to the logger and start data collection immediately.



## 8. View your data for insights with Stark ID

As a Stark customer you'll automatically receive free access to our industry leading energy data analytics platform, Stark ID, so you can start analysing your consumption. We'll make all the necessary checks and then provide you with details of how to log on, plus access to our helpful online tutorials.



## 9. We'll maintain your meters

We'll support your meters whilst we are appointed as your Gas MAM.



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